

Telecommunications Relay Service (TRS) Customer Profile for Speech-to-Speech (STS)



The TRS Customer Profile for STS allows you to select your STS call preferences at any time. Your information is secure and confidential.

Username

Create Username

Personal Information

First Name

Last Name

Area Code & Phone Number

Extension Number

Street Address (No P.O. Box is allowed)

City

State

Zip Code

Email Address

Call Preferences

Operator: Female Male No Preference

Language: English Spanish

Call Handling Options

Repeat everything Repeat when unclear

Mute your voice (the other party will hear the STS Operator only)

Frequently Dialed Numbers*

Up to 100 Names/Phone Numbers can be stored.

Provide the STS Operator with the person's name or number you want to call.

	Name	Area Code & Phone Number
1	<input type="text"/>	<input type="text"/>
2	<input type="text"/>	<input type="text"/>
3	<input type="text"/>	<input type="text"/>

Emergency Numbers* (i.e. fire, ambulance, police, lifesaving services, etc.)

	Name	Area Code & Phone Number
1	<input type="text"/>	<input type="text"/>
2	<input type="text"/>	<input type="text"/>
3	<input type="text"/>	<input type="text"/>

Permission Options - Outgoing Calls Only

Block Numbers:* (Blocks phone numbers you do not want called from your number)

	Name	Area Code & Phone Number
1	<input type="text"/>	<input type="text"/>
2	<input type="text"/>	<input type="text"/>
3	<input type="text"/>	<input type="text"/>

Block: (Blocks outgoing calls to 800 numbers and/or Directory Assistance)

800 Numbers Directory Assistance

Notes* (Instructions for your calls for the STS operator)

0	<input type="text" value="(Example) Hang up if you get answering machine"/>
1	<input type="text"/>
2	<input type="text"/>
3	<input type="text"/>

* To update or add more contacts, go to t-mobile.com/trsprofile or call Accessibility Care 877-787-1989.

Account Security Question

Your answer is used to verify your account. We do not share your information with other parties.

What is your favorite food?

Please send completed form to:

T-Mobile Accessibility Care

- P.O. Box 29230 - KSOPHE0202
Shawnee Mission, KS 66201-9230
- 877-877-3291 (Fax)

For additional assistance:

- 877-787-1989 (Speech-to-Speech)
- 800-676-3777 (Voice/TTY)
- 800-676-4290 (Español)
- access@t-mobile.com (Email)
- t-mobile.com/sts (Website)

